

# Thera-Paw, Inc

ASSISTIVE PRODUCTS FOR ANIMALS WITH SPECIAL NEEDS

therapaw.com 908-439-9139 questions@therapaw.com

# Thera-Paw® BOOT

PADDED PROTECTION FOR PAINFUL OR INJURED PAWS

for mild pain, digit arthritis, toe deviations, toe or pad injuries

Thera-Paw® Boots provide outdoor paw comfort and protection for dogs with injured and/or painful paws. These are for outdoor use only for up to 4 hours at one time. Why shouldn't your dog wear boots all day? Dogs sweat through their paw pads (not their coats). Their paws need to breathe. Covering their paws with a dog boot will not allow the paw to breathe properly. If your dog needs indoor protection and comfort, try [Thera-Paw® Cushy-Paw Slippers](#)).

### \*TRYING ON THERA-PAW BOOTS – PLEASE READ

- **Thera-Paw® Boots** are specifically designed for dogs with paw and pad injuries, and many customers order these boots as an alternative to paw bandaging. Some of these injuries include wounds, pad burns, and digital amputations. Because of their medical usage (and the risk of transmitting infection), **Thera-Paw® Boots** cannot be restocked once they have been worn by a pet. Therefore, please read the following terms and conditions carefully PRIOR to applying the boots on your dog.
- Open your **Thera-Paw® Boot** package (open only one boot package if multiple boots have been ordered). Cover your dog's paw with Saran Wrap to ensure that the **Thera-Paw® Boot** stays clean and free from hair. We cannot accept for exchange/return a **Thera-Paw® Boot** that has the slightest amount of hair or other debris. Try the **Thera-Paw® Boot** on the Saran Wrap-covered paw to assess the fit.

**FITING INSTRUCTIONS** - Before applying the **Thera-Paw® Boot**, trim or file the dewclaw so that it does not irritate the leg. We recommended that the dog's nails are filed to provide the best fit. We recommend using a [pet electric nail sander](#).

- Have your dog lying down – **Thera-Paw® Boot** is easier to fit snugly when the paw and wrist/ankle are straight. Slide the **Thera-Paw® Boot** onto your dog's paw until the nails touch the end of the boot.
- Seal the Velcro cuff – start from the bottom and tighten as you work your way up the leg. The cuff should be snug around the entire wrist/ankle. The cuff may overlap a lot to provide a snug fit and this is normal. The material stretches with movement; it should not inhibit blood flow or wrist/ankle movement.
- Wrap the outer Velcro strap tightly around the cuff. If the nylon portion of the strap is too long, trim the excess off with scissors.
- If you have any questions regarding the fit of your **Thera-Paw® Boot**, we are happy to help. Please send digital photos of your dog in the boot with him/her standing and weight-bearing to help us assess the fit. Send photos or inquiries to [questions@therapaw.com](#).

### NOTES

- Dogs that are not used to wearing a boot may hold their paw up and appear as if they are unable to walk. If you are only using 1 **Thera-Paw® Boot**, try adding a hair scrunchy around the wrist/ankle of the other leg so that both legs "feel" the same to the dog (both legs have "something" on their legs). After applying the **Thera-Paw® Boot**, be ready to take your dog for a walk to distract him/her from feeling the boot(s).
- If you plan on using the **Thera-Paw® Boot** for longer than 1-2 hours or if you live in a hot climate or your dog has sensitive paws, you may want to sprinkle some [anti-chafing powder](#) inside the **Thera-Paw® Boot** to help absorb moisture, prevent irritation, and soothe itchiness.

**To Launder:** Wash by hand with warm water and mild detergent. Wring out and let air dry.

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## MODIFICATION/EXCHANGE/RETURN POLICY

We want you to be completely satisfied with your Thera-Paw purchase. Please know that modifications can be made to our **Thera-Paw® Boots** if needed. Modifications will optimize fit and comfort. **Inquiries and requests for exchanges, refunds, or modifications, must be made within 14 days of purchase date.**

- Full refunds (excluding shipping) can only be issued if the item is returned to us in its original protective packaging and has NOT been opened OR if strictly used as detailed in the instructions(\*)
- Item must be received by Thera-Paw, Inc. **within 30 days** of purchase date.
- Please add the following Return Number Authorization to the outside of your package: **1124**
- Ship to: **Thera-Paw, Inc., Attention: RETURNS, 36 Hill and Dale Road, Lebanon, NJ 08833 US.**
- For refunds and exchanges, please enclose Thera-Paw **packing slip** and signed **verification** below.
- Shipping charges are not reimbursable.
- We cannot accept **Thera-Paw® Boots** that have been purchased from locations or companies other than Thera-Paw.
- If **Thera-Paw® Boots** are returned without following the above procedures, they will be donated to a non-profit animal rescue.

### VERIFICATION OF RETURNED ITEM FOR REFUND

I, \_\_\_\_\_ (print name) certify that this item is being returned unused and in its unopened, original package. \_\_\_\_\_ (signature)